



Tel: 011 233 2300 | Fax: 086 506 3292 | www.theholidayfactory.co.za
DoceX 33 | Co. Reg. No. 2007/031995/07 | Vat Reg. No. 4400250744

ACCEPTED PAYMENT METHODS

For your convenience, payments can be made via EFT or by credit card as detailed below.

EFT / Direct transfer

- Please ensure that your booking number is used as a reference as this will enable us to allocate your payment correctly.
- Payments made by foreign banks must be net of foreign bank charges.
- EFT payments will be credited/allocated once they appear in our bank account

For your convenience please use either of the following banking details:

Bank	Nedbank Business Banking Northrand	First National Bank Sandton City	Standard Bank Rivonia
Branch Code	198765 (universal code)	250655 (universal code)	051001 (universal code)
Account Number	1578 023 106	623 531 090 62	303 045 973
Type Of Account	Current	Current	Current
Reference	B (please add your relevant booking number)		

Credit card

Credit card payments can be made either online or manually:

Online:

Mastercard and Visa cards enrolled in the 3D secure/Verified by Visa program can be used to make payment online at www.theholidayfactory.co.za

Please follow the online instructions carefully.

Manual (travel agents only):

In accordance with our merchant agreement, payment cannot be processed without all the following documentation.

- The Holiday Factory credit card authorisation form which is attached, completed in full and signed by the card holder - this form is also available at: <http://www.theholidayfactory.co.za/content.aspx?id=121>.
- A clear imprint of the credit card – required by the acquiring banks as this validates that the credit card exists
- A clear copy of the card holders identity document – (Accepted RSA ID document)
- The travel agent is responsible for verifying the client's signature on the credit card / Credit card authorisation form. In the event of a chargeback as a result of the signature on the back of the credit card and the signature on the Credit Card Authorisation being different, the travel agent will be responsible for this.

All payments and booking forms to be emailed to finance@theholidayfactory.co.za

Alternatively these can be faxed to 086 506 3292